iVi

INTELLIGENT PENDANT
WITH FALL DETECTION

FACT SHEET

What is the iVi?

The iVi Intelligent Pendant with fall detection works with Tunstall's Caresse, Vi or CEL personal emergency response systems, replacing the standard personal activator. The iVi features a standard help button, automatic fall detection technology*, and a not-worn alert**.

How does it work?

Subscribers can call for help by pressing the button on the pendant, which generates a help call through the console unit. The call is sent to the 24-hour Response Center where trained operators can access call details (subscriber's name, address and relevant information) are displayed on screen. The Response Center operator communicates with the subscriber through the console's loudspeaker and microphone to determine an appropriate course of action.

Built-in automatic fall detection senses when the subscriber has fallen and triggers a call to the Response Center. The iVi is the only product of its kind to feature a not-worn alert, which will notify the Response Center if the iVi has not registered movement for a period of time.

The iVi provides peace of mind to subscribers and their loved ones.

Who is it for?

A wide variety of subscribers can benefit from the iVi's intelligent pendant's state-of-the-art technology, including people who:

- Are at high risk for falls
- Have muscle weakness, especially in their legs
- Take medications that may cause dizziness
- Have hypotension (low blood pressure)
- Have neurological conditions such as Parkinson's Disease and epilepsy
- Have mental, physical or sensory impairments

The iVi offers family, caregivers and friends the reassurance that their loved ones can use their personal activator to easily call for help whenever they need it from anywhere in and around the home.

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Key Features	Benefits
• Advanced algorithms	• Enables the iVi to distinguish between fall and non-fall events
• Adjustable fall sensitivity	• Customizable to suit individuals
• Convenient cancel button	• Enables the wearer to cancel fall activations if assistance is not required, eliminating unnecessary calls
• Supervised replaceable battery	• Low battery alerts are automatically generated and the replaceable battery allows for easy maintenance
• Not worn alert	• Notifies the Response Center if the device has not registered movement for a specified period of time indicating it may not have been worn. Responsible parties can then follow-up with subscribers to ensure compliance
• Visual and audio alerts	• Notifies and provides reassurance to the user that the iVi has detected a fall. Multi-color LED is also used for device configuration.
• Small, lightweight design	• Discreet and easy to carry
• Ergonomic alert button	• Enables subscribers with visual impairments or limited dexterity to trigger a call
• Compatible with Tunstall's Caresse, Vi, and CEL units	• The iVi can be easily programmed to any Tunstall PERS
• 390ft (120m) radio range in free space	• Range suitable for typical dwellings/homes
• Water resistant (IP67)	• Can be worn in shower or bath
• Multiple wearing options	• Personal activator may be worn as a necklace, brooch, or on a belt
• Supervised auto presence	• Notifies the Response Center if the iVi is not seen/within range of the console for a specified period of time

*Fall detection feature does not detect 100% of falls. If able users should always press the help button when they need help.**Not-worn alert is compatible with Tunstall Vi & CEL500

For additional information please call
877-354-8111
or email USInfo@tunstall.com

36-36 33rd Street, Suite 103, Long Island City, New York 11106
www.tunstall.com

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