FACT SHEET

Tunstall Vi

PERSONAL EMERGENCY
RESPONSE SYSTEM

What is the Tunstall Vi?

The Tunstall Vi is our most technologically advanced personal emergency response system. The Vi system includes a console unit and one personal activator. The Vi console features a large Help button and a Customer Care button which can be programmed for non-emergency assistance.

How does it work?

Subscribers call for help by pressing the button on their personal activator or Tunstall Vi console. The call is sent to the 24-hour Response Center where trained operators can access call details (subscriber's name, address and relevant information) are displayed on screen.

The Response Center operator communicates with the subscriber through the Vi console's loudspeaker and microphone to determine an appropriate course of action.

The Vi is also compatible with our iVi Intelligent Pendant with fall detection* which can automatically trigger a call to the Response Center if a fall is detected.

The Vi provides peace of mind to subscribers and their loved ones.

Who is it for?

A wide variety of subscribers can benefit from the Vi's state-of-the-art technology, including people who:

- Have been discharged from the hospital and require additional support and assistance at home
- Are of any age living alone
- Are older or have limited mobility
- Are subject to domestic violence or harassment
- Have household security issues or are living in fear of crime
- Are caring for someone in their home
- Have long-term conditions such as dementia, heart disease, COPD, etc.
- Have mental, physical or sensory impairments

The Vi offers family, caregivers and friends the reassurance that their loved ones can use their personal activator to easily call for help whenever they need it from anywhere in and around the home.

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Key Features	Benefits
• Proprietary Tunstall technology allows the system to work over traditional, digital, and VoIP phone connections.	• One solution for all situations.
• Programmable "non-emergency" 2nd button on console	• For easy access to a triage or concierge service
• Attractive, sleek design	• Non-clinical and unobtrusive
• Audio messages available in 3 languages	• Device audibly announces call progress and status messages to subscriber
• Illuminated help button	• Base unit is easily located at night
• 30 hour back-up battery	• Provides reassurance in the event of a power outage
• Two-way voice communication	• Allows base unit to be used as a speaker phone
• 24/7 professional monitoring service	• Always there when you need us
• Integrated programming keypad and remote programming	• Allows settings to be changed either on site or remotely
• Supports multiple personal activators	• Allows multiple subscribers to use a single console unit
• Compatible with iVi Intelligent Pendant with fall detection	• Automatically generates a call for assistance if a fall is detected
• FDA and ETL listed	• Quality is key
Personal Activator	
• Multiple wearing options	• Activator may be worn as a necklace or bracelet (belt clip may be ordered separately)
• 390ft (120m) radio range in free space	• Range suitable for typical dwellings/homes
• Water resistant (IP67)	• Can be worn in shower or bath

*Fall detection feature does not detect 100% of falls. If able users should always press their help button when they need help.

For additional information please call
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