MOBILE-MATE™

MOBILE SAFETY DEVICE

FACT SHEET

What is Mobile-Mate?

Mobile-Mate is a mobile safety device that allows subscribers to remain active and independent, at home or on the go. Mobile-Mate operates on the AT&T™ cellular network and features GPS & LBS technology*, 3-way conferencing, and optional automatic fall detection**. Whether at home, in the garden or on a walk, subscribers can feel secure knowing that help is readily available.

How does it work?

Subscribers can call for help, anywhere or anytime, by pressing the Mobile-Mate call button. The call is sent to our 24-hour Response Center where trained operators can access call details (subscriber's name, address and other relevant information) and coordinate the necessary assistance. Built-in GPS and LBS technology assists our operators in identifying the subscriber's location if necessary.

Response Center operators are able to communicate with the subscriber through the Mobile-Mate microphone and speaker. The three-way call feature can be used to patch in a family member, caregiver, or friend in appropriate situations.

Who is it for?

A wide variety of subscribers can benefit from the features of Mobile-Mate, including people who:

- Feel unsafe outside the home
- Want to lead an active lifestyle
- Travel alone
- Are of any age living alone
- Are subject to domestic violence or harassment
- Have household security issues or are living in fear of crime

Mobile-Mate gives subscribers the confidence they need when venturing outside the home; providing peace of mind and independence.

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Key Features	Benefits
• Simple one-button access	• Immediately connects subscribers to our trained Response Center Operators
• User-friendly docking station	• Elegant design lets subscribers know the device is properly docked and can be located next to the bed for charging and easy access to help at night.
• AT&T™ 3G network	• A trusted, leading cellular network provider for enhanced reliability. Not affected by 2G network sunset.
• Automatic fall detection (Optional: may be disabled)	• Automatically alerts our Response Operators if its sensors detect a fall
• Two-way voice communication	• Integrated speaker phone allows our Response Center Operator to easily ascertain the nature of the alert and provide assurance to the subscriber
• 3-way conferencing	• Our Operators can connect subscribers to a loved one in a time of need
• GPS & LBS location technology	• Latest mobile technology so that Response Operators can guide responders to the subscriber's location
• Audio messages	• Device audibly announces call progress/status messages to subscribers
• Water resistant (IP67)	• Designed to be worn in the shower, bath, or while enjoying outdoor activities
• Visual indicators	• Allow easy identification of charging status and network coverage
• Compact lightweight design	• Easy to handle and can be discreetly worn or carried in a pocket or purse
• 36 hour standby battery***	• Ready for a full days worth of activities

*Location accuracy may vary depending on environmental conditions. **Fall detection feature does not detect 100% of falls. If able users should always press their help button when they need help. ***36 hour battery life based on standby operation and may vary with activity level. Mobile-Mate is not intended to diagnose, treat, cure, mitigate, or prevent any disease or other health condition. AT&T™ is a registered trademark of AT&T™.

For additional information please call

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